Traditional IT vs
TECHNOLOGY MANAGEMENT

Understand the significant benefits of Elevity's holistic 4S approach to Technology Management — **strategy, security, solutions and support** — and how it helps organizations of all sizes achieve a mature and healthy IT environment. Those are benefits you can't replicate with a traditional IT department or break-fix support model.

Strategy

	TRADITIONAL IT	TECHNOLOGY MANAGEMENT
STRATEGIC PLANNING Long-term technology and business planning with a team of IT experts, including a Virtual CIO (vCIO) who helps determine the most practical and economical path forward	✕	✓
PROACTIVE APPROACH Preventing "fires" rather than putting them out, reduces downtime and improves productivity	✕	✓
STRATEGIC BUSINESS REVIEWS Informs the all-encompassing and comprehensive IT strategy that is custom-tailored to address a company's unique needs	✕	✓

Security

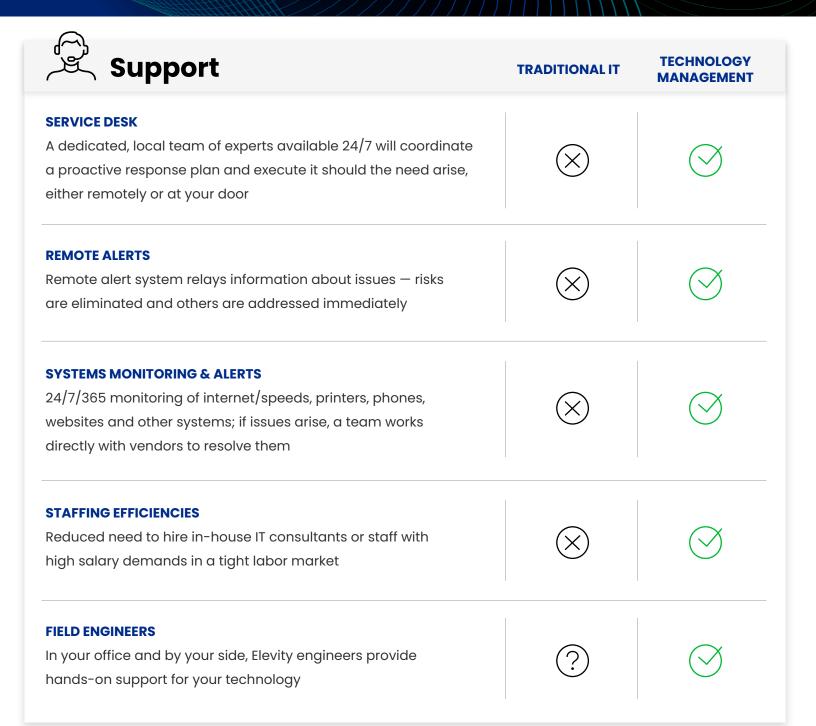|	TRADITIONAL IT	TECHNOLOGY MANAGEMENT
MULTI-LAYERED APPROACH A proactive, step-by-step plan with a multi-layered approach to cybersecurity to mitigate risk at several critical points in the network	?	✓
SIEM / SOC Advanced cybersecurity scanning tools and real-time alerting and monitoring for malicious activity by a Security Operations Center, 24/7/365	?	✓
AUTOMATIC BACKUP No reduced productivity due to systems failure (e.g., email server, CRM system, financial applications, etc.) — backups are performed automatically	?	✓
REMOTE MAINTENANCE & PATCHING Security updates are remotely installed automatically so data is protected, with minimal risk of costly breaches or cloud security vulnerabilities	✕	✓
DISASTER RECOVERY Cloud replication of all data, and disaster recovery service when needed — no data loss when events like natural disasters occur	?	✓
AWARENESS TRAINING Staff training and security awareness education to protect systems from phishing scams, ransomware, internal and external threats	?	✓

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Solutions

	TRADITIONAL IT	TECHNOLOGY MANAGEMENT
ROADMAPPING A comprehensive technology management roadmap ensures the right equipment, tools and solutions to enhance productivity and streamline processes	✗	✓
SYSTEMS UPDATES Remote maintenance and monitoring agents push out Microsoft and security updates proactively	✗	✓
LIFECYCLE PLANNING Proactive identification and replacement of equipment nearing the end of its lifecycle means no downtime due to failed or outdated hardware	?	✓
DEVICE ALERTS Automatic alerts when computers have issues keep equipment and employees working at peak performance	?	✓
SOFTWARE TOOLS Hand-selected, best-in-class business software tools chosen by the Elevity Solutions Evaluation Committee	?	✓

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Support

	TRADITIONAL IT	TECHNOLOGY MANAGEMENT
SERVICE DESK A dedicated, local team of experts available 24/7 will coordinate a proactive response plan and execute it should the need arise, either remotely or at your door	✗	✓
REMOTE ALERTS Remote alert system relays information about issues — risks are eliminated and others are addressed immediately	✗	✓
SYSTEMS MONITORING & ALERTS 24/7/365 monitoring of internet/speeds, printers, phones, websites and other systems; if issues arise, a team works directly with vendors to resolve them	✗	✓
STAFFING EFFICIENCIES Reduced need to hire in-house IT consultants or staff with high salary demands in a tight labor market	✗	✓
FIELD ENGINEERS In your office and by your side, Elevity engineers provide hands-on support for your technology	?	✓

GAIN A DEEPER UNDERSTANDING OF HOW
Technology Management
WILL IMPACT YOUR BUSINESS

Request a 30-minute complimentary consultation today, from which you can determine whether a more comprehensive Technology360 analysis of your IT environment, infrastructure, hardware, security and more is in order.

CONTACT US

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